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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of

Applicant : Carl J. Kraenzel, et al.  
Serial No. : 09/596,745  
Filed : 19 June 2000

Examiner : Anita Choudhary  
Group : 2153

Entitled : System and Method for a Web Based Trust  
Model Governing Delivery of Services and  
Programs

Docket No. : LOT920000011US1

**RECEIVED**

JUL 20 2004

Technology Center 2100

**AMENDMENT**

Honorable Commissioner  
for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Responsive to the Office action of Examiner Anita  
Choudhary dated 12 Feb 2004, please amend the above-  
identified application as follows: